



**How to book a trip
using home52
Transportation's
Passenger Portal**



[Forgot My Password](#)

Keep me logged in

Don't have an account?

Register now to:

- View existing trips
- Book new trips
- Cancel trips
- Manage account balance
- See where your ride is

[Register Now](#)

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First Log In to home52 Transportation Passenger Portal

Welcome to home52 Transportation's Passenger Portal

Lisa K ▾

**Lisa K**
Birth Date: 4/16/1946

Home Address:
1813 Highland Avenue, 2,
Cincinnati

[Home](#)

[My Trips](#)

[Book a Trip](#)

[Bulletins](#)

[Profile](#)

[Payment](#)

[home52](#)

[Help](#)

[«](#)

My Upcoming Trips

You do not have any upcoming trips.

[View All Trips »](#)

New Booking

One Way **Round Trip**

 **BOOK AGAIN (OPTIONAL)**
[Select a Recent Booking ▾](#)

 **DATE**
mm/dd/yyyy 

 **FROM** **TO**

Origin Address	Unit #	Destination Address	Unit #
----------------	--------	---------------------	--------

 **OUTBOUND TRIP** **RETURN TRIP**

I have an appointment at ▾	Pick me up at ▾
Select a time ▾	Select a time ▾

[Continue »](#)

Click Book a trip

The screenshot displays the home52 user interface. At the top left is the home52 logo with the tagline 'YOUR HEALTH. YOUR HOME.' and a photo of a family. The top right shows the user name 'Lisa K'. A left-hand navigation menu is visible, with 'Book a Trip' highlighted by an orange arrow. The main content area is split into two panels: 'My Upcoming Trips' and 'New Booking'. The 'My Upcoming Trips' panel shows a message that the user has no upcoming trips and a link to 'View All Trips'. The 'New Booking' panel contains a form with options for 'One Way' or 'Round Trip', a 'BOOK AGAIN (OPTIONAL)' section with a 'Select a Recent Booking' dropdown, a 'DATE' field, 'FROM' and 'TO' location fields, and 'OUTBOUND TRIP' and 'RETURN TRIP' dropdown menus. A 'Continue »' button is located at the bottom right of the 'New Booking' panel.

home 52 YOUR HEALTH. YOUR HOME.

Lisa K

Lisa K
Birth Date: 4/16/1946

Home Address:
1813 Highland Avenue, 2,
Cincinnati

Home

My Trips

Book a Trip

Bulletins

Profile

Payment

home52

Help

My Upcoming Trips

You do not have any upcoming trips.

[View All Trips »](#)

New Booking

One Way Round Trip

BOOK AGAIN (OPTIONAL)
Select a Recent Booking ▾

DATE
mm/dd/yyyy

FROM **TO**
Origin Address Unit # Destination Address Unit #

OUTBOUND TRIP **RETURN TRIP**
I have an appointment at ▾ Pick me up at ▾
Select a time ▾ Select a time ▾

[Continue »](#)

This is a view of the Itinerary page.

The screenshot displays the 'home 52' website's 'Itinerary' page. The top navigation bar includes the logo and a user profile for 'Lisa K.' with a birth date of 4/16/1946. A left sidebar contains navigation links: Home, My Trips, Book a Trip (highlighted), Bulletins, Profile, Payment, home52, and Help. The main content area is titled 'Itinerary' and features a 'One Way' / 'Round Trip' selector, a 'BOOK AGAIN (OPTIONAL)' button, and a 'Select a Recent Booking +' dropdown. The form is divided into 'OUTBOUND TRIP' and 'RETURN TRIP' sections. Each section includes a 'DATE' field (mm/dd/yyyy), 'FROM' and 'TO' address fields with unit numbers, and text areas for special pick-up or drop-off instructions. Below these are dropdown menus for 'OUTBOUND TRIP' (e.g., 'I have an appointment at') and 'RETURN TRIP' (e.g., 'Pick me up at'), along with text areas for 'OUTBOUND BOOKING COMMENTS' and 'RETURN BOOKING COMMENTS'. At the bottom of the form are 'OUTBOUND OPTIONS' (including 'I Am Bringing:' with 'No Mobility Aids' and a 'Change' button, 'Who's Paying for your trip:', and 'Booking Purpose:') and 'RETURN OPTIONS' with a checked 'SAME AS OUTBOUND' option. A prominent orange 'Book Trip' button is located at the bottom right of the form. To the right of the form is a map of the Cincinnati area, showing major highways and surrounding suburbs like Hamilton, Mason, and Springdale. The map includes 'Map' and 'Satellite' view options and a 'Book Trip' button at its bottom right corner.

To begin booking your trip, select whether the trip will be One Way or Round Trip

home 52 YOUR HEALTH. YOUR HOME.

Lisa K
Birth Date: 1/16/1946
Home Address: 1813 Highland Avenue, 2, Cincinnati

Home
My Trips
Book a Trip
Bulletins
Profile
Payment
home52
Help

Itinerary

One Way Round Trip

BOOK AGAIN (OPTIONAL)
Select a Recent Booking

mm/dd/yyyy

FROM
Origin Address Unit #
(###) ###-####
Enter any special pick up instructions here

TO
Destination Address Unit #
(###) ###-####
Enter any special drop off instructions here

OUTBOUND TRIP
I have an appointment at Select a time

RETURN TRIP
Pick me up at Select a time

OUTBOUND BOOKING COMMENTS
Provide any additional comments.

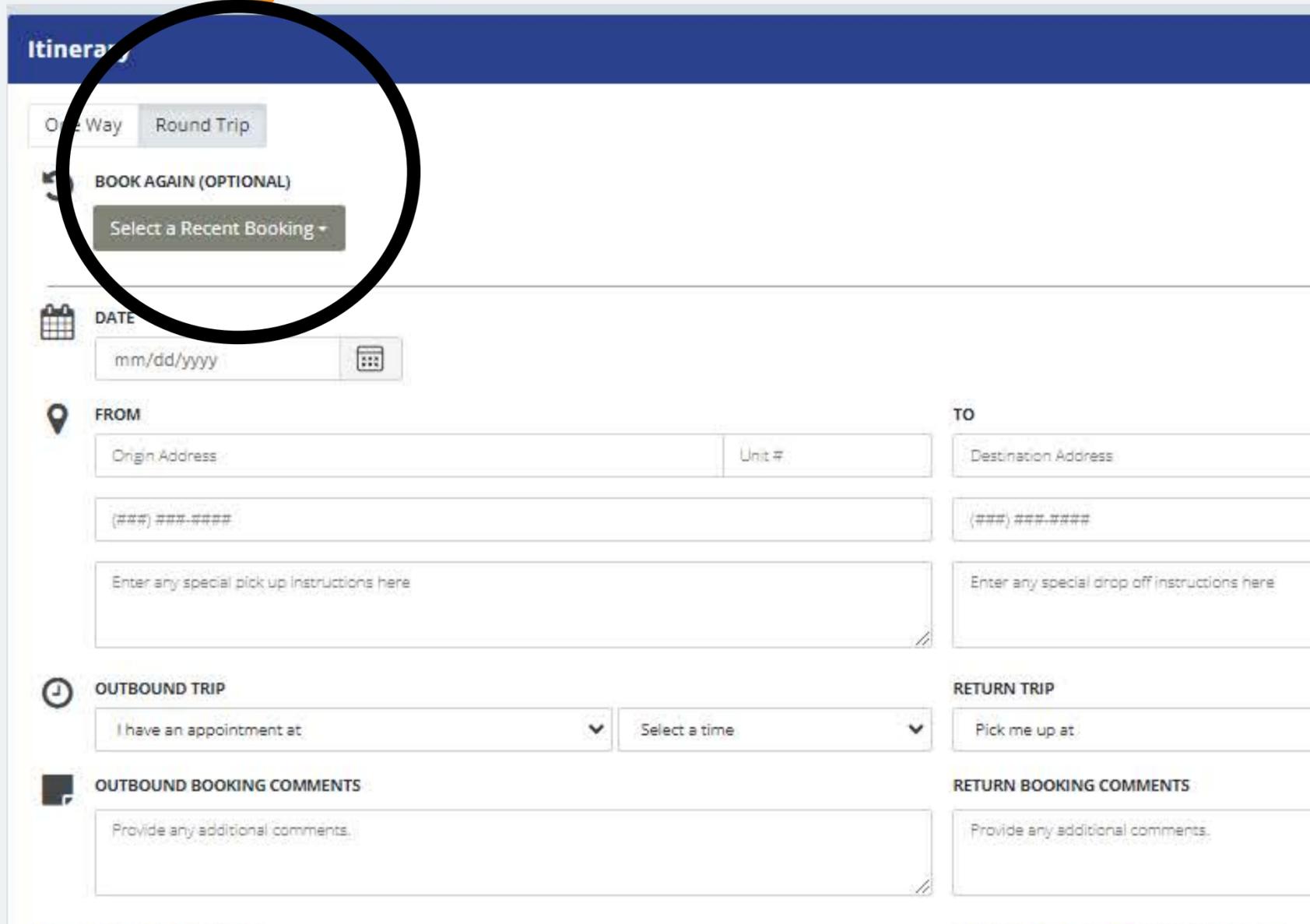
RETURN BOOKING COMMENTS
Provide any additional comments.

OUTBOUND OPTIONS
I Am Bringing:
No Mobility Aids
Change
Who's Paying for your trip:
--
Booking Purpose:

RETURN OPTIONS SAME AS OUTBOUND

Book Trip

Or, use the **Book Again** option to select a past trip you would like to take again.



The screenshot shows a booking form titled "Itinerary". At the top, there are tabs for "One Way" and "Round Trip". Below these is a section labeled "BOOK AGAIN (OPTIONAL)" which contains a button that says "Select a Recent Booking +". This section is circled in black, and an orange arrow points from the text above to it. Below the "BOOK AGAIN" section is a "DATE" field with a calendar icon and a placeholder "mm/dd/yyyy". The form is divided into "FROM" and "TO" sections. The "FROM" section includes fields for "Origin Address", "Unit #", and a phone number placeholder "(###) ###-####". Below these are two text areas for "Enter any special pick up instructions here". The "TO" section includes fields for "Destination Address" and a phone number placeholder "(###) ###-####", followed by a text area for "Enter any special drop off instructions here". At the bottom, there are sections for "OUTBOUND TRIP" and "RETURN TRIP". The "OUTBOUND TRIP" section has a dropdown menu with "I have an appointment at" and a "Select a time" dropdown. The "RETURN TRIP" section has a dropdown menu with "Pick me up at". Below these are "OUTBOUND BOOKING COMMENTS" and "RETURN BOOKING COMMENTS" text areas, both with the placeholder "Provide any additional comments."

Tip

This feature gives you the option to select past trips you have booked. No need to re-type the trip details.

Select the date of Trip



Itinerary

One Way Round Trip

BOOK AGAIN (OPTIONAL)
Select a Recent Booking

DATE
mm/dd/yyyy

FROM
Origin Address Unit #
(###) ###-####

Enter any special pick up instructions here

OUTBOUND TRIP
I have an appointment at Select a time

OUTBOUND BOOKING COMMENTS
Provide any additional comments.

OUTBOUND OPTIONS
I Am Bringing:
No Mobility Aids

TO
Destination Address
(###) ###-####

Enter any special drop off instructions here

RETURN TRIP
Pick me up at

RETURN BOOKING COMMENTS
Provide any additional comments.

RETURN OPTIONS SAME AS OUTBOUND

Enter address of location to start your trip.

One Way Round Trip

BOOK AGAIN (OPTIONAL)
Select a Recent Booking ▾

DATE
mm/dd/yyyy

FROM TO

Origin Address Unit # Destination Address

(###) ###-#### (###) ###-####

Enter any special pick up instructions here Enter any special drop

OUTBOUND TRIP RETURN TRIP

I have an appointment at Select a time Pick me up at

OUTBOUND BOOKING COMMENTS RETURN BOOKING COM

Provide any additional comments Provide any additional

OUTBOUND OPTIONS RETURN OPTIONS

I Am Bringing:
No Mobility Aids
Change

Enter your cell phone number.

 BOOK AGAIN (OPTIONAL)

Select a Recent Booking ▾

 DATE

mm/dd/yyyy



 FROM

Origin Address

Unit #

TO

Destination Address

(###) ###-####

(###) ###-####

Enter any special pick up instructions here

Enter any special pick up instructions here

 OUTBOUND TRIP

I have an appointment at ▾

Select a time ▾

RETURN TRIP

Pick me up at

 OUTBOUND BOOKING COMMENTS

Provide any additional comments.

RETURN BOOKING COMMENTS

Provide any additional comments.

 OUTBOUND OPTIONS

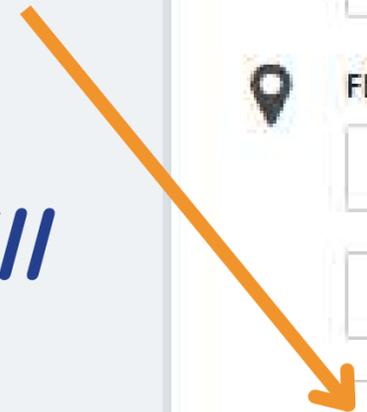
I Am Bringing:

No Mobility Aids

RETURN TRIP OPTIONS

Enter special instructions.

For example, "I will need the driver to escort me to the vehicle from my home"



DATE

mm/dd/yyyy



FROM

Origin Address

Unit #

(###) ###-####

Enter any special pick up instructions here



OUTBOUND TRIP

I have an appointment at

Select a time



OUTBOUND BOOKING COMMENTS

Provide any additional comments.



OUTBOUND OPTIONS

I Am Bringing:

No Mobility Aids

Change

Who's Paying for your trip:

TO

Destination

(###) ###-####

Enter any special pick up instructions here

RETURN TRIP

Pick me up at

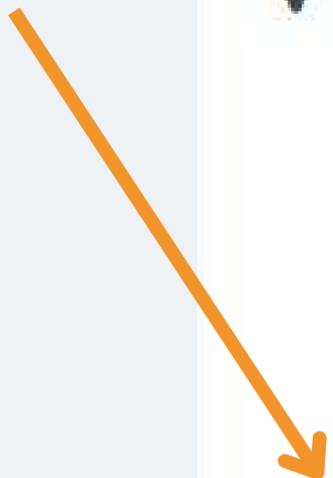
RETURN BOOKING COMMENTS

Provide any additional comments.

RETURN OPTIONS

For Outbound trip select one of these options:

- I have an appointment at
- Pick me up at
- Drop me off at



 DATE
mm/dd/yyyy 

 FROM
Origin Address Unit #

Enter any special pick up instructions here

 OUTBOUND TRIP
I have an appointment at Select a time

 OUTBOUND BOOKING COMMENTS
Provide any additional comments

 OUTBOUND OPTIONS
I Am Bringing:
No Mobility Aids

Who's Paying for your trip:

Enter time



FROM

Origin Address Unit #

(###) ###-####

Enter any special pick up instructions here



OUTBOUND TRIP

I have an appointment at Select a time



OUTBOUND BOOKING COMMENTS

Provide any additional comments.



OUTBOUND OPTIONS

I Am Bringing:

No Mobility Aids

Change

Who's Paying for your trip:

--

**Enter comments
about outbound
ride.**

mm/dd/yyyy

FROM

Origin Address Unit #

(###) ###-####

Enter any special pick up instructions here

OUTBOUND TRIP

I have an appointment at ▼ Select a time

OUTBOUND BOOKING COMMENTS

Provide any additional comments.

OUTBOUND OPTIONS

I Am Bringing:
No Mobility Aids
Change

Who's Paying for your trip:
--



Enter the address of your destination.

TO

Destination Address

Unit #

(###) ###-####

Enter any special drop off instructions here

RETURN TRIP

Pick me up at

Select a time

RETURN BOOKING COMMENTS

Provide any additional comments.

RETURN OPTIONS SAME AS OUTBOUND

Enter the destination's phone number.

TO

Destination Address

Unit #

(###) ###-####

Enter any special drop off instructions here

RETURN TRIP

Pick me up at

Select a time

RETURN BOOKING COMMENTS

Provide any additional comments.

RETURN OPTIONS SAME AS OUTBOUND

Unit #

Unit #

Destination Address

Unit #

(###) ###-####

Enter any special drop off instructions here

RETURN TRIP

a time

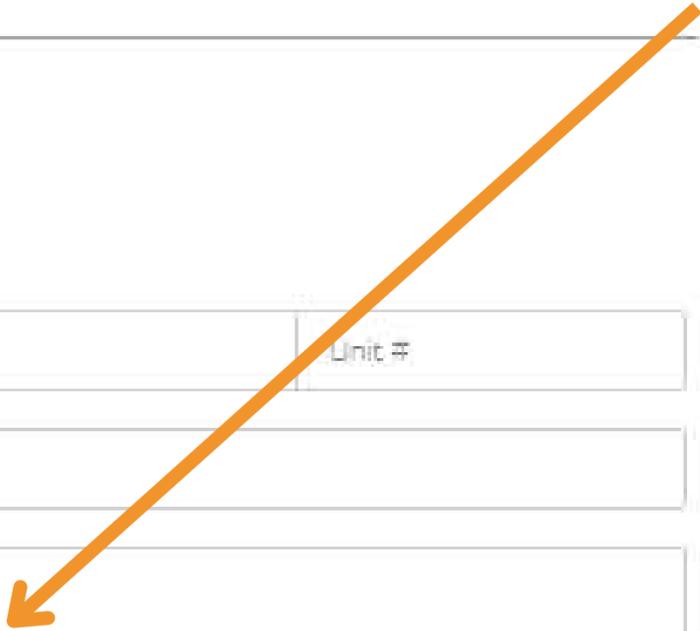
Pick me up at

Select a time

RETURN BOOKING COMMENTS

Provide any additional comments.

RETURN OPTIONS SAME AS OUTBOUND



Enter any special instructions about the destination.

TO

Destination Address

Unit #

(###) ###-####

Enter any special drop off instructions here

RETURN TRIP

Pick me up at



Select a time



RETURN BOOKING COMMENTS

Provide any additional comments.

RETURN OPTIONS

SAME AS OUTBOUND

For Return Trip

select either:

- Pick me up at
- Drop me off at

TO

Destination Address	Unit #
---------------------	--------

(###) ###-####

Enter any special drop off instructions here

RETURN TRIP

Pick me up at	Select a time
---------------	---------------

RETURN BOOKING COMMENTS

Provide any additional comments.

RETURN OPTIONS SAME AS OUTBOUND

Select time



TO

Destination Address	Unit #
---------------------	--------

(###) ###-####

Enter any special drop off instructions here

RETURN TRIP

Pick me up at	Select a time
---------------	---------------

RETURN BOOKING COMMENTS

Provide any additional comments.

RETURN OPTIONS SAME AS OUTBOUND

Enter additional comments about return ride.



Review and update Outbound Options



FROM

Origin Address

Unit #

(###) ###-####

Enter any special pick up instructions here



OUTBOUND TRIP

I have an appointment at



Select a time



OUTBOUND BOOKING COMMENTS

Provide any additional comments.



OUTBOUND OPTIONS

I Am Bringing:

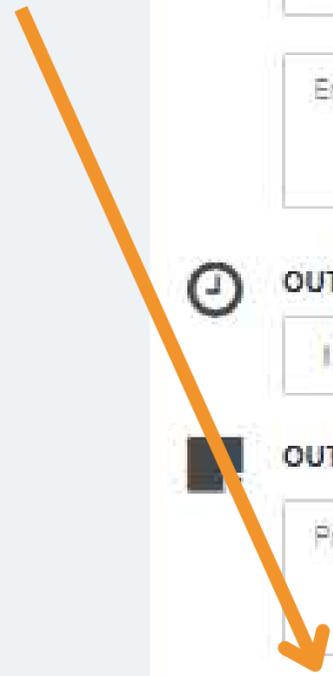
No Mobility Aids

Change

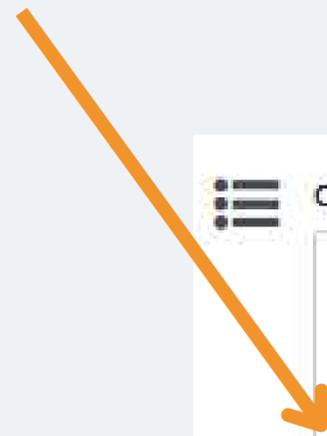
Who's Paying for your trip:

--

Booking Purpose:



I am bringing provides a list of mobility aids to inform driver what you are bringing on trip.



OUTBOUND OPTIONS

I Am Bringing:
No Mobility Aids
Change

Who's Paying for your trip:
--

Booking Purpose:

Outbound Trip Mobility Aids

Select the mobility aids you will be bringing

- Cane
- Oxygen Tank W/Wheels
- Walker - Folding
- Walker - Non Folding
- Oxygen Tank in Carry Bag
- Rollator
- Wheelchair - Folding

OK **Cancel**

Use the booking purpose drop down menu to select the reason for your trip.

OUTBOUND TRIP

I have an appointment at Select a time

OUTB

Pro

OUTB

I A

WI

Bo

DD Adult Day Program
DD Work Program
Medical Office Bldg.
Doctors Office
General Shopping
General Surgeon/Surgeon
COVID Testing
Barber/Salon
Church
Non Disclosed
Bank
Behavioral Health Center
Chemotherapy Treatment
COVID Vaccination
Dentist
Dialysis
Grocery
Hospital
Bloodwork, Lab Work

A booking purpose is required.

TO

Unit #	Destination Address	Unit #
--------	---------------------	--------

(###) ###-####

Enter any special drop off instructions here

RETURN TRIP

Pick me up at: Select a time

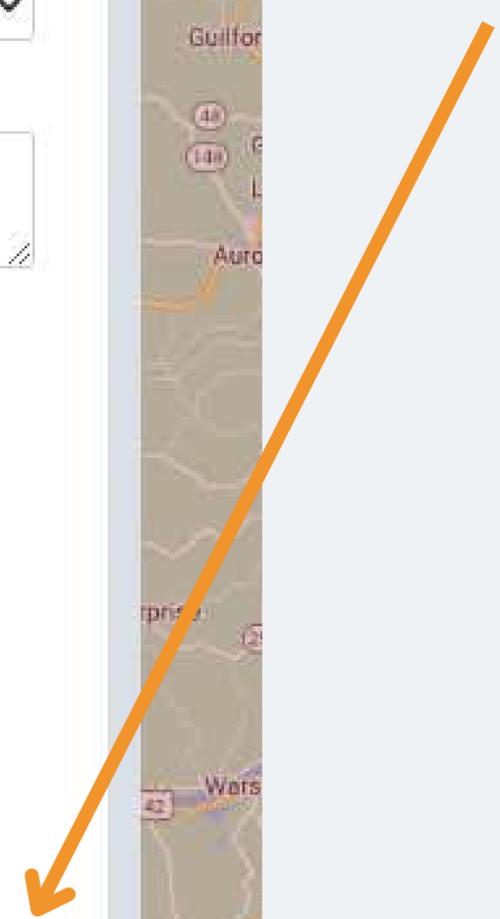
RETURN BOOKING COMMENTS

Provide any additional comments.

RETURN OPTIONS SAME AS OUTBOUND



Click Book Trip



Book Trip

Booking Confirmation - Wednesday, October 4, 2023



Outbound Trip

Requested Time: I have an appointment at 9:50 AM
Pick up Address: 1813 Highland Avenue, 2, Cincinnati, Oh, 45202
Pick up Phone Number: 513-519-8378
Drop off Address: 2610 Park Avenue, Cincinnati, OH, 45206
Drop off Phone Number: (513) 584-1800
Who's Paying for your trip: --
Booking Purpose: Doctors Office

Fare Details

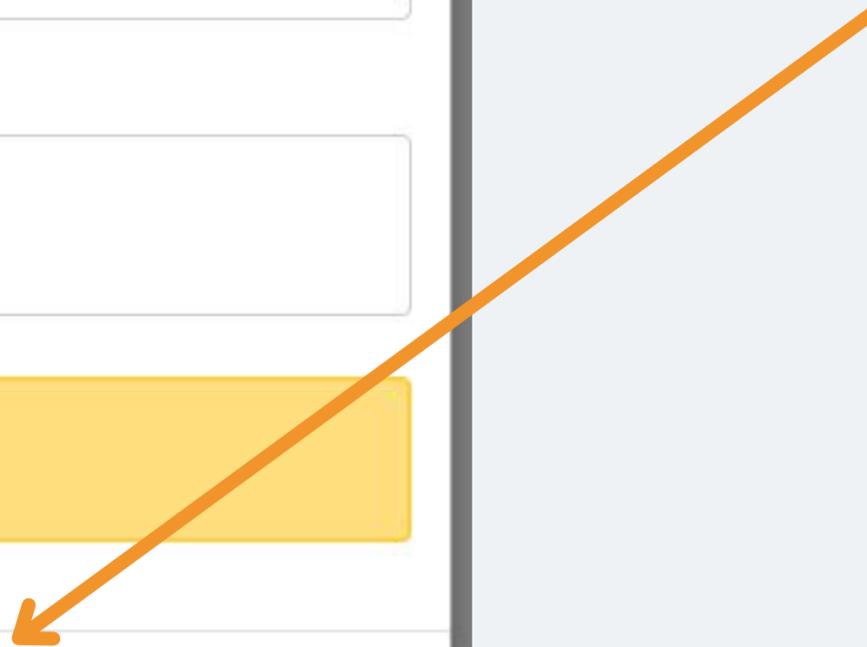
Outbound Trip: \$0.00
Total Fare: \$0.00

You have no other trips on this day.

Confirm

Make Changes

**Review booking
confirmation then
click confirm.**



Your trip request has been received.

Booking Confirmation - Wednesday, October 4, 2023



Your booking request has been received

Book Another Trip

View Trip



Thank you for watching
home52 Transportation's
educational video on how
to book a trip.

home52 Transportation
Call Center
855-546-6352

**This video was made possible due to a grant
from AARP with funding support provided by
Toyota Motor North America.**

